



## **Temporary Suspension of Travel Insurance Selected Destinations**

**(Effective 03 March 2026)**

In light of current geopolitical developments in parts of the Middle East and surrounding region, we are temporarily suspending the sale of travel insurance for travel to the following destinations, effective immediately and until further notice:

Afghanistan, Bahrain, Cyprus, Egypt, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Oman, Pakistan, Qatar, Russia, Syria, Turkey, Ukraine, United Arab Emirates (UAE), and Yemen.

Customers who already hold existing travel insurance policies are advised to review their policy terms and conditions carefully.

Please note that our policies contain an exclusion for war, whether declared or undeclared, and any related conflict or international intervention using force or duress.

Claims directly or indirectly arising from such events are not covered under our policies.

For further clarification, customers may contact our customer service team:

**Information Center (Phone)** : +62 858-7395-0250

**WhatsApp** : +62 811-1003-5757